

The most important asset to any business is its people. That also means they can be a business's biggest liability – especially when they leave unexpectedly. Relying on key individuals carries risk that if not properly managed, can cause serious harm.

Fortunately, there are solutions to mitigate the potential disruption and financial impact.

**CDI's Key Man Risk Avoidance** solution delivers business continuity capabilities that include:

- Integration of key service management resources into client's IT operations
- 7x24 flexible access to technology subject matter experts
  - Virtualization/Automation
  - Public Cloud
  - ServiceNow
  - Networking/Storage
  - Security
  - Unified Communications
- Preventative maintenance and onsite support
- 7x24 monitoring - *optional*
- 7x24 incident management and remediation - *optional*

Other features include flexible billing options, infrastructure and cloud management, lifecycle support and a dedicated Service Delivery and Technical Account Manager.

While it's never easy to lose a key employee, you can make the transition as smooth as possible when you're prepared.

## Five key questions to evaluate your risk:

- 1 Will there be significant pain, expense and time to recruit a replacement?
- 2 In this white-hot job market, will it be tough to retain and find talent?
- 3 Can business continue as usual when an employee is on vacation?
- 4 What if an employee leaves without providing documentation?
- 5 Or worse, does harm on the way out?

**ELIMINATE**  
KEY MAN RISK!



### Contact your sales representative

to learn how CDI Managed Services can help your organization avoid key man risk and dependency on one person to operate their crucial IT operations.